IntelliPay™

IVR - Interactive Voice Response

How It Works

IVRs give consumers a contactless, self-serve way to pay while reducing late and delinquent payments. In the past, IVRs were cumbersome and expensive. IntelliPay's IVR solution is easy to set up and use and steps up from basic pay-by-phone functionality to a fully integrated solution with transactions recorded in real-time. For more on our IVR solutions, click here.

Why our IVR?

- Customizable to your business needs
- • Use only the features you need

- • More cost effective than a live operator
- • Easy-to-use, less complicated than other IVRs

QUICK FACTS

Adds another contactless payment option

Basic, semi-integrated and integrated options

Easy REST API integration

According to a recent survey by ContactBabel, businesses pay seven times more per call when consumers speak with a live agent to complete a payment than when payment is made via an IVR system.

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On the list! 2022

PCi DSS COMPLIANT

Google Cloud

EMV CERTIFIED PROCESSING